

STOCKPORT TOGETHER						
Time/Date/Venue:		Saturday 24 th July 2017				
Responsible Officer:		Louise Hayes – Stockport Together				
Details of Organiser:						
Type of Engagement						
<input checked="" type="checkbox"/> Open Meeting	<input type="checkbox"/> Focus Group	<input type="checkbox"/> 1:1 interview	<input type="checkbox"/> Postal survey	<input type="checkbox"/> Phone survey	<input type="checkbox"/> Email survey	<input type="checkbox"/> Online survey
Attendees						
Viren Mehta, Medical director, Stockport neighbourhood care Steve Bradshaw, Mental health consultant Louise Hayes, Head of communications and business support, CCG Lucy Cunliffe, communications lead, Stockport Together Chirley Hamlin, Community engagement officer 43 members of the public						
Demographic Breakdown of attendees						
Age:		35+				
Disability:		Mixed				
Gender:		Mixed				
Race:		Mixed				
Religion:		Not known				
Sexual Orientation:		Not known				
Comments and Proposals:						
<p>Viren Mehta, representing Stockport Together, gave a brief overview of the work to date and the plans that are being proposed to transform health and social care in the borough. The 'listening event' was held at Cheadle village hall between 1pm and 3pm. This was followed by an interactive session to gather public views, questions and feedback.</p> <p>This is about STPs and cutting services. What will be left of our hospitals in 2021? This programme of work started before STPs but it is going to help us to be more sustainable. As a GP I am not here to sell government cuts to local people.</p> <p>The alternative to this will be more drastic.</p> <p>Has some work been done and balanced against what the system needs? We could have said what savings can we make first but we did it the other way round and addressed what the system needs first.</p> <p>What about the booklet and the statement about muscle wastage – cant this happen at home in a bed? Yes however in some cases hospital isn't the right place. I recently had a patient who</p>						

was admitted to hospital after a fall as there wasn't the care for her at home. She ended up getting a chest infection and needing antibiotics and her health deteriorated. This is not because hospital is bad – in many cases it is the right place to be but for some it can be the wrong place.

Can you get the staff for all this community care?

We are working together with local universities and colleges to try to ensure we have got people with the right skills and experience for the future. Part of what we want to do is to make Stockport one of the best places to work in the country.

A lot of people from around here go to the MRI and other hospitals. Will there be good liaison with them?

Your neighbourhood will be able to reach out to any hospital that you attend.

Will there be teams within the hospital?

Yes the integrated discharge team are a single team who work collaboratively across the hospital and community.

I work voluntarily with people with mental health issues. I have seen a big increase in the things coming to the community.

One of things I have been doing is training people in the community to improve competence and confidence in dealing with mental health issues for all members of staff.

In each team we plan to have a bespoke worker who will engage with people all the time to keep ahead of issues.

Do other hospitals have an integrated discharge team?

Not sure but several hospitals have been interested in the work we are doing and visiting the service.

Could you explain what will actually happen to GP practices?

GP practices will still be there but we will be working together more closely. For example, we know that there are a lot of vulnerable people who need more continuity of care and for example more home visits. For some others continuity of care is not as important so we will look at how we manage these cohorts of patients differently.

We have recently had our x-ray machine moved from our practice. Was this because of cuts?

If that was in Hand forth that was because of space and because of new regulations which meant it could not be kept there.

We recognise that these changes could have impacts on people and groups that we haven't necessarily considered yet. Please let us know if you can help us to understand impacts of changes on any groups of the community.

I support care in the community where possible but the crucial thing is resourcing this.

This is a very important part of Stockport Together.

GPs working out of hours – how realistic is it to implement this?

Yes we only have a finite number of GPs and resources are stretched anyway. Stretching the services over 7 days will mean that you may need to have weekend appointments at another practice within your neighbourhood. At weekends we may for example offer vaccinations, screening appointments, blood tests etc.. That will mean that your practice has more time freed up in the week for continuity of care with patients that need it.