

<b>STOCKPORT TOGETHER</b>						
<b>Time/Date/Venue:</b>		Saturday 22 <sup>nd</sup> July 2017				
<b>Responsible Officer:</b>		Louise Hayes – Stockport Together				
<b>Details of Organiser:</b>						
<b>Type of Engagement</b>						
<input checked="" type="checkbox"/> Open Meeting	<input type="checkbox"/> Focus Group	<input type="checkbox"/> 1:1 interview	<input type="checkbox"/> Postal survey	<input type="checkbox"/> Phone survey	<input type="checkbox"/> Email survey	<input type="checkbox"/> Online survey
<b>Attendees</b>						
Donna Sager, Deputy director of public health Louise Hayes, Head of communications and business support, CCG Alison Johnson, planning and performance manager, CCG Lucy Cunliffe, communications lead, Stockport Together 15 members of the public						
<b>Demographic Breakdown of attendees</b>						
<b>Age:</b>		45+				
<b>Disability:</b>		Mixed				
<b>Gender:</b>		Mixed				
<b>Race:</b>		Mixed				
<b>Religion:</b>		Not known				
<b>Sexual Orientation:</b>		Not known				
<b>Comments and Proposals:</b>						
<p>Donna Sager, representing Stockport Together, gave a brief overview of the work to date and the plans that are being proposed to transform health and social care in the borough. The 'listening event' was held at Stockport County (Cheshire conference centre, Edgeley Park) between 10am and 12 noon. This was followed by an interactive session to gather public views, questions and feedback.</p> <p><b>Early intervention is a phrase we hear a lot and it's very important in treating children's mental health issues. What are we doing about CAMHS?</b>            This is included in Stockport Together. We did recently receive £0.5m for children's mental health and we have been investing this into schools including training for teachers, pastoral leads and teaching assistance. We want to avoid children going into acute services. We have also put some money into training for dealing with young people with eating disorders.</p> <p><b>How are GPs involved in this – they always seem reluctant to change?</b>            The whole of Stockport Together is clinically driven. We have 148 GPs in Stockport, some are really keen to be involved and others aren't. We have done a lot of sessions with GPs and each neighbourhood team is led by a GP.</p> <p>One of things we did was to bring GPs together and ask them what are the top 3 things that you think we could do to free up some of your time (to help improve access to</p>						

appointments etc). They said:

- Physiotherapy in the GP practice – a physio that patients could directly book into
- Medicines management – pharmacists to deal with patients medication reviews, changes etc
- To help patients who go to the GP with non-medical problems – i.e. housing problems or loneliness etc.

We are now looking to bring staff in to practices to look after these areas.

**Has it been thought to include the Citizens Advice Bureau?**

Staff are being trained on providing advice on benefits, etc. and they can refer on if needed.

**Will co-location of services happen?**

It's in the business cases but finding the right buildings is a challenge. There may be different solutions for some areas.

**IT systems – are we moving away from paper based systems?**

Yes, that's the ambition. We know this is a real issue for people that use multiple services.

**Very good to see falls included. Are you working with opticians as they often recognise when people with the wrong glasses are at risk of a fall.**

That is such an important point, we will check and if it is not being done we will make sure this idea is fed into the right place.

**I have a friend in the MRI who has been there for 3 months but not been able to go home because she has no support from family. Who will care for people like that? I am concerned that it is an out of sight, out of mind approach with vulnerable people.**

We are working with other agencies like the fire service to identify vulnerable people. They go into people's homes and do checks on fire alarms etc. but they are also now identifying tripping hazards, old slippers etc. and connecting with Age UK to let them know when people need support or help.

We are also working with the Targeted Prevention Alliance (TPA) who support people in the home and for example, take them out to local events like tea dances.

**How will you reduce the inequalities between Brinnington and Bramhall?**

A lot of our staff and resource is focussed on Brinnington as we tend to focus more resource on areas of deprivation.

**How will you monitor the quality of services like the TPA, Age UK etc?**

We have invested in the health and social care contract management teams to set a series of targets – this is critical work to ensure that we spend our money wisely on behalf of the population.

Donna Sager asked the room whether the council should get involved when local voluntary organisations take on responsibilities themselves (i.e. Work to reduce social isolation) or should the council just let organisations get on with it without interfering.

There was a mixed response but most were inclined to let the community have a go.

**Stockport used to be a vibrant place for charities and voluntary organisations. The coordinator of these used to arrange things like DBS checks. (just comment)**

**Do you have a plan B?**

Plan B would be to prioritise provision of certain services or treatments over others.

**What is an Accountable Care Organisation?**

This is an organisational framework in which services are delivered.

**If staff aren't properly trained this won't work – workforce development is very important. How much is being allocated to training?**

We can find this out.

**What is being done to address the issue of lack of accommodation for older people?**

We are in discussions with local planning providers. This is an important issue for Stockport.